

TITA[®]

Tickets at table games

The micro ticket redemption and issuing device for table games





CountR – the solution provider for casinos

CountR is a worldwide leading developer for cash handling and cash management solutions for casinos. We support our clients in streamlining their cash processing, increasing security, and automating work processes.

Boosting revenues while cutting costs – it can be done!

Coinless and cashless gaming is gaining ground against the traditional coin-based systems. TITO based techniques are especially dominating slot machine gaming today. The next step of optimization is made by reducing action steps for players on table games. With the help of TITA, traffic between slot and table gaming will increase, thereby growing revenue while reducing cost.

Benefits

We have been able to shrink our automated redemption kiosk to make it fit to the limited space on your table games.

This will help improve your operation significantly. Players are no longer carrying the chips to your cashiers. And it will significantly reduce fills and drops for your table games.

Players can easily move between table games and slot machines and vice versa. There is no longer a need to visit a cashier or redemption kiosk with the risk of the customer leaving the casino.



When leaving the table the player is receiving a ticket that can be redeemed at any of the automated redemption kiosks. This will help you to reduce queues at the cashier's booth.

At the end of each dealer's shift a report will be printed that can be used to balance the table game.

Cash and promotional voucher transactions can also be accepted via TITA. This gives you full transparency of your table games.

Using a validator is making sure no counterfeit money is accepted by the dealers. The cashbox will stack all notes and tickets in a secure area. Hand sorting of your drop boxes in soft count isn't needed anymore.

High speed note counting with up to 1500 notes per minute will cut down your transaction times dramatically and also make sure that no counterfeit money is accepted.

Multiple foreign currencies can be accepted and will be converted into local currency in a heartbeat with hourly updated exchange rates by the remote monitoring software.

Operation and Configuration

Our graphical user interface insures that your dealers learn quickly how to operate TITA.

A remote monitoring tool allows you to monitor all transactions instantly and to know the exact amount of cash and tickets at each table at any time. Detailed settlement reports are also available.

The remote monitoring tool allows you also to easily change the configuration remotely from your desktop. There is no need to walk through the casino floor for administration purposes.

Software updates can be loaded via the remote monitoring tool. This makes an update of 100 TITAs on the floor a 15 minutes job and ensures that all your TITAs are running the same software.

Operator access will be managed remotely and makes sure all TITAs at your premises are always at the same level. When you remove an operator remotely he or she will instantly have no access to the system on the floor.

Via access levels you can make sure that the access of each operator is limited to only the functionality he or she requires.



TITA: Enable ticket handling at your table games

With the TITA device installed at a table game you can:

- Validate tickets and display their amounts
- Accept tickets at a table game and also allow them to be partially exchanged to chips
- Check whether or not tickets are valid
- Issue and print tickets in exchange for chips
- Print ticket through table option available
- Accept cash at a table game to be exchanged for chips
- Accept vouchers at a table game to be exchanged for chips

You optimize the procedure for the players

- Players can move from table games to slots and vice versa without cashing tickets or chips
- Players can easily cash their table game winnings at the nearest ticket redemption machine
- Players can change cash to chips directly at the table game

- A note acceptor with bundle option can be attached for improved cash acceptance at the table game
- Players can optionally use promotional vouchers at the table game
- Players no longer have to redeem their chips at the Cashier's Cage
- TITA accounts for tickets, cash and vouchers

With the help of TITA you can eliminate

- Chip handling at the cage
- Players carrying chips to the cashier's cage
- Long lines in front of the cage at peak times
- Taking chips from the cage back to the tables

Fully integrated into existing casino IT infrastructure

- Simple LAN connection to the casino online system and the CountR ART monitoring software
- Optional wireless connection



TITA Product Family

TITA Technical Data

Feature	TITA Silver	TITA Gold	TITA Platinum
Change Tickets into Chips	X	X	X
Print Change Ticket	X	X	X
Change Chips into Ticket	X	X	X
Validation through Casino Online System	X	X	X
Graphical User Interface	X	X	X
Touch Screen	X	X	X
Redeem Promotional Vouchers	X	X	X
Manual Cash Transactions	X	X	X
Optional Customer Display	X	X	X
Remote Monitoring of Transactions	X	X	X
Remote Monitoring of Fill Levels	X	X	X
Remote Configuration	X	X	X
Remote Software Update	X	X	X
Remote Operator Administration	X	X	X
Camera for Barcode Recognition	X		
Counterfeit Detection		2s per Note	1500 Notes per Minute
Cash Box with Stacked Notes		Up to 2200 Notes	
Bundle Acceptor for Notes and Tickets		Up to 20 Notes	Up to 100 Notes
Safe Bag for Notes and Tickets			Up to 10,000 Notes
Escrow			X
Accepting Multiple Foreign Currencies		X	X
Automated Update of Exchange Rates		X	X

Dimensions (H/W/D)

Approx.
110 x 210 x 90 mm (top part)
110 x 140 x 550 mm (bottom)

Weight (top/bottom)

Approx. 1 kg / 4 kg

Power supply

110 – 220 V, 50/60 Hz

Chassis for Android Smartphone or Tablet PC with integrated:

- Camera
- 4" Touchscreen
- Android OS

Separate chassis for ticket printer and peripherals

- Ticket Printer
- Casino Online System Interface
- Power supply

Approvals

- CE
- RoHS-compliant

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